

s n a k e s a l i v e

interactive reptile experience

Covid-19 Procedures & Risk Assessment



Snakes alive' s Coronavirus (covid-19) safe working procedure guide.

The staff at snakes alive has undergone the **“infection Prevention & Control (IPC) for Novel Coronavirus (covid-19)”** training provided by the world health organization. (The certificate of participation can be found below along with some other important information posters).

Having undergone this training the following procedures will need to be put in place by us and our clients. There is also a risk assessment below outlining the virus and how we are working to protect our staff and our clients. Please note this document is in addition to the existing snakes alive terms & conditions and risk assessment found on our website. www.snakesalive.co.uk/about.

We can provide handling or just reptile displays with or without a talk.

Snakes alive's procedures for the internal and external services we offer.

What snakes alive will ensure.

1. No staff showing symptoms of coronavirus (covid 19) will attend external events. This includes staff that might be living with each other and in isolation. All staff will have their temperature checked daily and given a basic medical before leaving the house.
2. Staff will travel from our base to the event destination without stopping limiting the risk of picking up the virus on route. Our vehicles will be constantly disinfected and kept clean.
3. The equipment we use at the event will be disinfected before and after each event and kept clean during the event.
4. Once at the venue our staff will limit what they touch to reduce any risks that might be present. They will provide their own food and drink. They will also bring their own PPE equipment, this will include face shields, gloves and hand gel.
5. All staff will acknowledge the wash your hand guides and use hand gel regularly.
6. Although keeping to a 2 meter distance may not always be possible our staff will limit the amount of time spent in close proximity. Face masks can be worn to reduce any risks.
7. Our uniform will also be changed between events.
8. There will be no extra fee to rebook your event should the event have to be postponed due to the virus
9. For the time being snakes will not be placed around the neck of attendees at parties or events to limit contact to other areas of the body which may be harder to wash.
10. There is no evidence to show that the animals can contract the virus from us or pass it on. Hands should always be washed after touching the animals.

What clients will ensure.

1. Anybody attending the event should be free of symptoms and not from a household where another member is isolating or showing symptoms.
2. Try and limit the number of guests at the event to allow more space between each person.
3. The venue should be toughly cleaned before the snake's alive staff and any other guests arrive and again after we all leave.
4. Hand washing facilities, hand gel and paper towels are provided for all guests. Hands should be washed by all on arrival after the Snakes alive show, before any meal and again on departure. An adult will be required to ensure all young children follow these guidelines.

Signed

A handwritten signature in black ink, appearing to read 'D. M. H.', written in a cursive style.

snakes alive team

Produced and written by snakes alive ltd.

Covid- 19 Risk Assessment

What are the hazards?	Who might be harmed	Controls Required	Additional Controls	Action by who?	Action by when?
Spread of Covid-19 Coronavirus	<ul style="list-style-type: none"> • Staff • Visitors to your premises • External Clients & Event Guests • Drivers • Vulnerable groups – Elderly, Pregnant workers, those with existing underlying health conditions • Anyone else who physically comes in contact with you in relation to your business 	<p><u>Hand Washing</u></p> <ul style="list-style-type: none"> • Hand washing facilities with soap and water in place. • Stringent hand washing taking place. • See hand washing posters or listen to instruction at events. • Drying of hands with disposable paper towels. • Staff encouraged to protect the skin by applying emollient (hand cream) regularly • Gel sanitisers in any area where washing facilities not readily available <p><u>Cleaning</u> Frequently cleaning and disinfecting objects and</p>	<p>Employees to be reminded on a regular basis to wash their hands for 20 seconds with water and soap and the importance of proper drying with disposable towels. Also reminded to catch coughs and sneezes in tissues – Follow Catch it, Bin it, Kill it and to avoid touching face, eyes, nose or mouth with unclean hands. Tissues will be made available throughout the workplace.</p> <p>Encourage staff to report any problems and carry out skin checks as part of a skin surveillance program.</p> <p>To help reduce the spread of coronavirus (COVID-19) reminding everyone of the public health advice. See posters, snakes alive covid 19</p>	Daniel Hepplewhite	17/05/20

		<p>surfaces that are touched regularly particularly in areas of high use such as door handles, light switches, reception area using appropriate cleaning products and methods.</p> <p><u>Social Distancing</u> Reducing the number of people present at events where possible and sticking to the 2 meter (6.5 ft.) rule as much as possible in any work situation as recommended by the Public Health Agency.</p> <p>Redesigning processes to ensure social distancing in place.</p> <p>Ensuring sufficient rest breaks for staff.</p> <p>Social distancing also to be adhered to in canteen area and smoking area.</p> <p><u>Wearing of Gloves</u> Where Risk Assessment identifies wearing of gloves as a requirement of the job, an adequate supply of these will be provided. Staff</p>	<p>procedures and listen to instructions at event.</p> <p>Rigorous checks will be carried out by managers to ensure that the necessary procedures are being followed. Staff to be reminded on a daily basis of the importance of social distancing both in the workplace and outside of it. Management checks to ensure this is adhered to.</p> <p>Staff to be reminded that wearing of gloves is not a substitute for good hand washing.</p>		
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		<p>will be instructed on how to remove gloves carefully to reduce contamination and how to dispose of them safely.</p> <p><u>PPE</u> Staff will be provided with gloves, half masks and a face shield to use where appropriate.</p> <p><u>Symptoms of Covid-19</u> If anyone becomes unwell with a new continuous cough or a high temperature in the workplace they will be sent home and advised to follow the stay at home guidance. Managers will maintain regular contact with staff members during this time.</p> <p>If advised that a member of staff or public has developed Covid-19 and were recently on our premises (including where a member of staff has visited other work place premises such as domestic premises), the management team of the workplace will contact</p>	<p>Disposable half masks should not be used by more than one individual and disposed of correctly after use. Face shields should be cleaned with antibacterial wipes after every use.</p> <p>Internal communication channels and cascading of messages through managers will be carried out regularly to reassure and support employees in a fast changing situation.</p> <p>Managers will offer support to staff who are affected by Coronavirus or has a family member affected.</p>		
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		<p>the Public Health Authority to discuss the case, identify people who have been in contact with them and will take advice on any actions or precautions that should be taken. https://www.publichealth.hscni.net/</p> <p>Drivers Procedures in place for Drivers to ensure adequate welfare facilities available during their work –</p> <p>Persons should not share vehicles or cabs, where suitable distancing cannot be achieved. Unless they live in the same household.</p> <p>Mental Health Management will promote mental health & wellbeing awareness to staff during the Coronavirus outbreak and will offer whatever support they can to help Reference - https://www.mind.org.uk/information-support/coronavirus-and-your-wellbeing/ www.hseni.gov.uk/stress</p>	<p>Vehicles will be disinfected after each use</p> <p>Regular communication of mental health information and open door policy for those who need additional support.</p>		
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HEALTH
EMERGENCIES
programme

Confirmation of Participation

Infection Prevention and Control (IPC) for Novel Coronavirus (COVID-19)

Daniel Hepplewhite

May 17, 2020





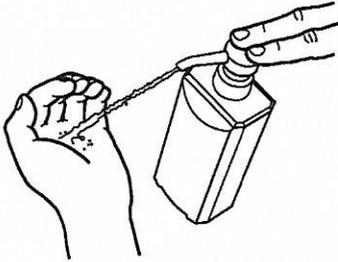
snakes alive

How to Handrub?

RUB HANDS FOR HAND HYGIENE! WASH HANDS WHEN VISIBLY SOILED

 **Duration of the entire procedure: 20-30 seconds**

1a

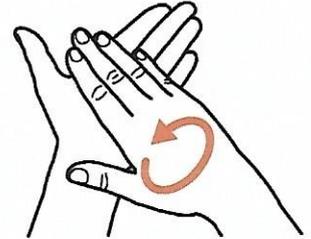


Apply a palmful of the product in a cupped hand, covering all surfaces;

1b

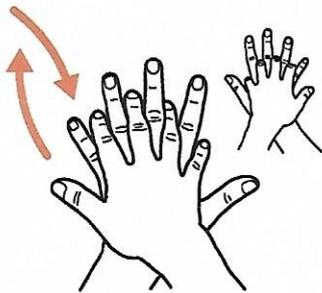


2



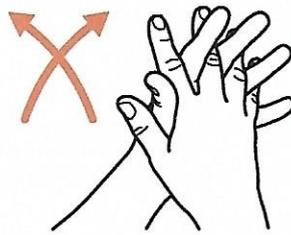
Rub hands palm to palm;

3



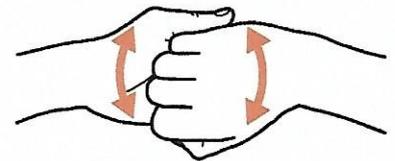
Right palm over left dorsum with interlaced fingers and vice versa;

4



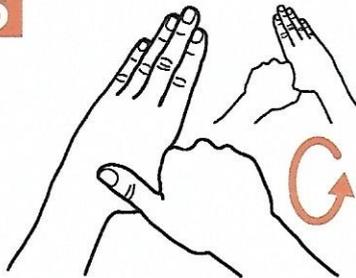
Palm to palm with fingers interlaced;

5



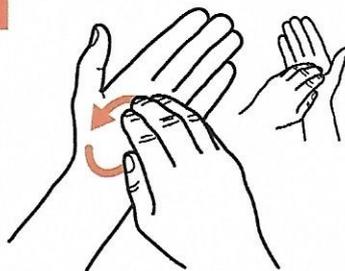
Backs of fingers to opposing palms with fingers interlocked;

6



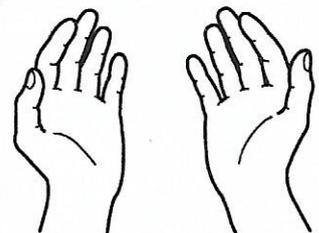
Rotational rubbing of left thumb clasped in right palm and vice versa;

7



Rotational rubbing, backwards and forwards with clasped fingers of right hand in left palm and vice versa;

8



Once dry, your hands are safe.



World Health Organization

Patient Safety

A World Alliance for Safer Health Care

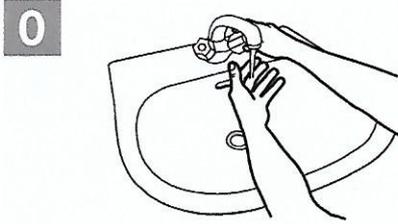
SAVE LIVES
Clean Your Hands

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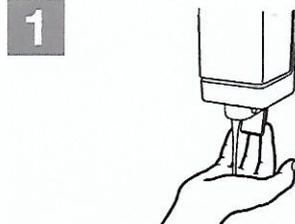
How to Handwash?

WASH HANDS WHEN VISIBLY SOILED! OTHERWISE, USE HANDRUB

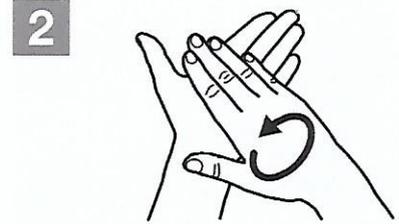
 Duration of the entire procedure: 40-60 seconds



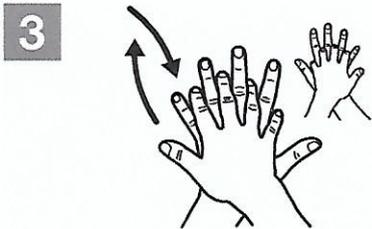
Wet hands with water;



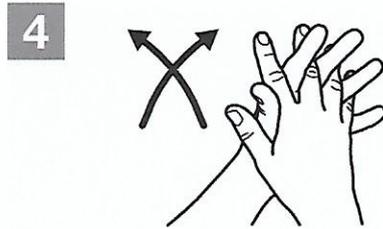
Apply enough soap to cover all hand surfaces;



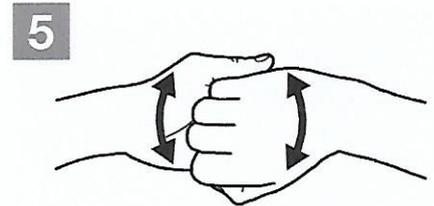
Rub hands palm to palm;



Right palm over left dorsum with interlaced fingers and vice versa;



Palm to palm with fingers interlaced;



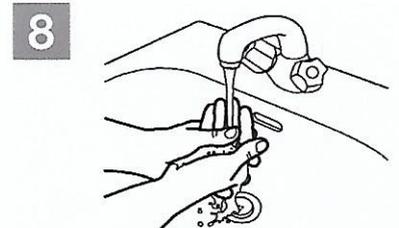
Backs of fingers to opposing palms with fingers interlocked;



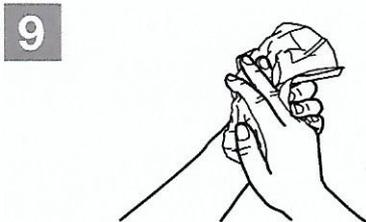
Rotational rubbing of left thumb clasped in right palm and vice versa;



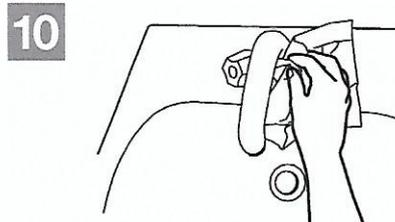
Rotational rubbing, backwards and forwards with clasped fingers of right hand in left palm and vice versa;



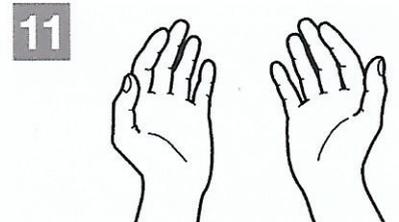
Rinse hands with water;



Dry hands thoroughly with a single use towel;



Use towel to turn off faucet;



Your hands are now safe.



World Health
Organization

Patient Safety

A World Alliance for Safer Health Care

SAVE LIVES
Clean Your Hands

CATCH IT

Germs spread easily. Always carry tissues and use them to catch your cough or sneeze.



BIN IT

Germs can live for several hours on tissues. Dispose of your tissue as soon as possible.

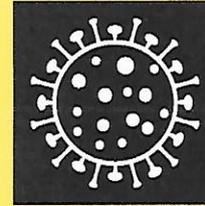


KILL IT

Hands can transfer germs to every surface you touch. Clean your hands as soon as you can.



Coronavirus COVID-19

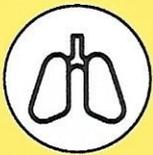


Coronavirus
COVID-19
Public Health
Advice

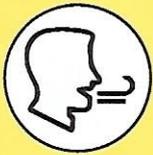
Know the signs



High Temperature



Shortness of Breath



Breathing Difficulties



Cough

For 8 out of 10 people, rest and over the counter medication can help you feel better.



Wash



Cover



Avoid



Clean



Stop



Distance

If you have symptoms, self-isolate to protect others and phone your GP. Visit [hse.ie](https://www.hse.ie) for updated factual information and advice or call 1850 24 1850.

Protection from coronavirus.
It's in our hands.



Rialtas na hÉireann
Government of Ireland

Common symptoms of coronavirus (COVID-19)



new and
continuous cough

or



high
temperature

If **you have symptoms** of coronavirus, you need to **self-isolate for 7 days**

If **you live with someone who has symptoms**, you need to **self-isolate for 14 days** from the day their symptoms started

Only use **NHS 111** if your symptoms get worse or are no better after home isolation

Stop the spread of coronavirus



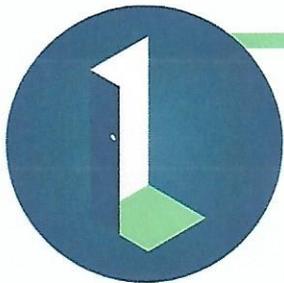
**Wash your hands
more often
and for 20 seconds**



Use soap and water or a hand sanitiser when you:

- Get home or into work
- Blow your nose, sneeze or cough
- Eat or handle food

Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze and throw the tissue away straight away



Businesses and workplaces should encourage their employees to work at home, wherever possible



Employees will need your support to adhere to the recommendation to stay at home to reduce the spread of coronavirus to others

Those who follow advice to stay at home will be eligible for **statutory sick pay (SSP) from the first day** of their absence from work



Frequently clean and disinfect objects and surfaces that are touched regularly, using your standard cleaning products

Employers should use their discretion concerning the need for medical evidence for certification for employees who are unwell. This will allow GPs to focus on their patients

If someone becomes unwell in the workplace with a new, continuous cough or a high temperature, **they should be sent home**

Employees from **defined vulnerable** groups should be strongly advised and supported to stay at home and work from there if possible